world Rankings 21/22 REPORT





THE UBI GLOBAL WORLD RANKINGS OF BUSINESS INCUBATORS AND ACCELERATORS

2ND EDITION - MAY 2023





WORLD RANKINGS REPORT 21/22

2ND EDITION - MAY 2023

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SUPPORTED BY: DMZ & THE SETSQUARED PARTNERSHIP





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World Rankings Report 21/22

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INTRODUCTION



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As UBI Global reaches the 10-year milestone of serving our global community of business incubators and accelerators in 2023, the sixth edition of the World Benchmark Study remains just as relevant and valuable as ever, perhaps even more so. Over the years, we have learned that change is inevitable, but that innovation weathers change to emerge stronger, more flexible, and ultimately triumphant.

The World Benchmark Study 2021-2022 hones in on a concentrated sample of 109 business incubators and accelerators located in 56 countries. From Melbourne, Australia to Santiago, Chile, these innovation organizations have met post-pandemic challenges with creative solutions to deliver a world-class portfolio of services. They have been exceeding the expectations of their respective ecosystems, while developing their own visions, business models, collaborations, and revenue streams.

For the first time, UBI Global has included survey questions to assess Environmental, Social and Governance initiatives among the participants of the World Benchmark Study in 2021-2022. Six organizations stood out as rising stars among the Study participants, and we are recognizing them in this report. These organizations have demonstrated excellent implementation of ESG strategies, impacting multiple facetsof the innovation ecosystem surrounding them.

Other organizations that have been providing valuable service the past year have been UBI Global's research partners – two outstanding organizations that have participated in the Study and achieved World #1 Rankings multiple times. SETsquared (UK) and the DMZ at Toronto Metropolitan University (Canada) have provided invaluable insights to the UBI Global Research team as we developed this edition of the Study. Ineligible for ranking or recognition themselves, our Research Partners generously shared their time and expertise for the benefit of the UBI Global community, and we thank them so much for their continued support.

To all the Study participants, we salute your community spirit and your desire to understand how your organization compares with the global top standard with a goal of continuous improvement. To the organizations highlighted within the pages of this World Rankings Report, our heartfelt congratulations for your continued commitment to excellence.

We look forward to following your global impact in the next 10-years to come.

Happy reading!

Ali Amin CEO, UBI Global



UBI GLOBAL RESEACH PARTNERS

Announced this year, SETsquared Partnership (UK) and the DMZ at Toronto Metropolitan University (Canada) have joined UBI Global to partake in the ranking and recognition process for the World Benchmark Study 2021-2022. Having participated in the Study and achieved World #1 Rankings for several years, both organizations have set benchmarks as outstanding players in the global incubator and accelerator ecosystems and are now contributing to the Study in a larger way. SETsquared and the DMZ worked closely with UBI Global on the 2021-22 Study through the provision of research insights and advisory services during the assessment and selection process, and are therefore ineligible for ranking or recognition. Our research partners have also made thought-leadership contributions to this report and the World Benchmark Report 2021-2022.



SET squared

Universities of Bath, Bristol, Exeter, Southampton & Surrey





World Rankings Report 21/22

PROGRAM CLASSIFICATION

The classification of business incubators and accelerators into distinctive groups and subgroups allows for a more precise analysis and evaluation of their respective impact and performance results. The 109 incubation programs that participated in the World Benchmark Study 2021-2022 were classified as follows:



1. BUSINESS INCUBATORS

Programs in this group primarily focus on supporting early-stage client startups in becoming viable and scalable businesses. They are generally characterized by quality-controlled intakes of client startups and regular time bound exits. Providing an array of support services and infrastructure through a systematic process, such programs usually support their client startups for one to five years.



Programs in this group share a set of characteristics that distinguish them from business incubators and other forms of capacity development services. They are generally fixed-term cohort-based programs. Normally (but not always) focusing on catalyzing later-stage client startup growth, they provide intensive mentorship, training, networking, and access to investment. Intake of new client startups is often highly competitive, with regular time bound exits of up to six months.



A number of programs self-classify as hybrids, combining many of the best aspects of incubators and accelerators in their service portfolios, however, for the purpose of this study, hybrid programs are categorized as either business incubators or business accelerators, depending on the primary focus of their service portfolio.

4. INCUBATOR & ACCELERATOR GROUPING

Business incubators and accelerators are further divided into the following four subgroups:



University

Business incubator/ accelerator that **derives its business objectives primarily from one or more universities**, by which it is often operated and primarily financed.



Public

Business incubator/ accelerator that **derives its business objectives primarily from one or more public entities** by which it is often operated and primarily financed.



Private

Business incubator/ accelerator that **develops its business objectives largely independently**, often operates autonomously and primarily finances its own operations.



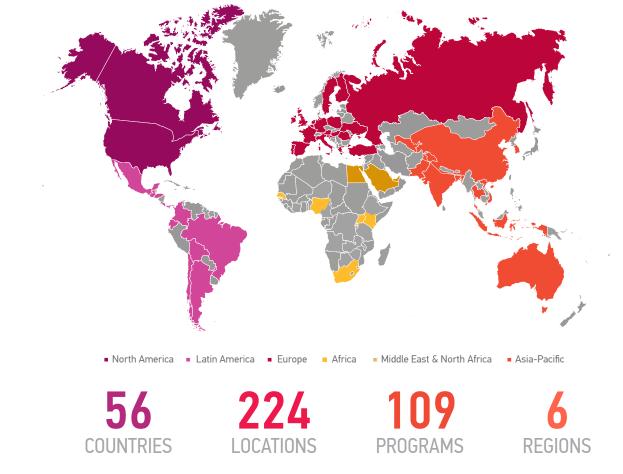
Corporate *

Business incubator/ accelerator that **derives its business objectives primarily from one or more for-profit corporations**, by which it is often operated and primarily financed.

^{*} Due to the comparatively small number of corporate business incubators and accelerators in the sample, these programs are benchmarked in the Private Business Incubator and Private Business Accelerator categories, respectively. Rankings and recognitions are then allocated according to relative performance and the sample's composition.



LANDSCAPE AND METHODOLOGY OVERVIEW



This year the final participants were retained after **assessing a total of 1895 programs**; 109 of these programs, located in 56 countries, were retained for the benchmark. The 109 assessed programs were compared by utilizing 21 key performance indicators (KPIs) identified by the research literature. These KPIs form the base of the seven subcategory scores, which in turn form the scores in the following three main categories used to calculate the individual Program Impact and Performance Scores (PIPS) for all benchmarked incubators and accelerators:

O VALUE FOR ECOSYSTEM

This category assesses the economic impact and performance of the programs and their client and alumni startups as well as the programs' success in retaining human capital and startups in the ecosystem. The subcategories Economy Enhancement and Talent Retention encompass six identified KPIs.

VALUE FOR CLIENT STARTUPS

This category assesses the number and efficiency of services provided by the programs. Numerous studies have shown that the quantity and quality of services provided is a crucial indicator of long-term startup success. Of equal importance for individual startups – as well as the ecosystem in general – is the programs' function as facilitators of community and network building. The subcategories Competence Development, Access to Funds, and Access to Network encompass a total of eight KPIs.

VALUE FOR PROGRAM

This category assesses the programs' success in attracting deal flow and third-party support as well as their capacity to create viable companies. The subcategories Program Attractiveness and Post-Graduation Performance encompass a total of seven KPIs.



BENCHMARK AND RANKING FRAMEWORK



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#### Value for Ecosystem

#### **Economy Enhancement**

- 1.1 [H] Jobs created & sustained (#)
- 1.2 [H] Sales revenue (\$\*)
- 1.3 [M] Graduates (#)
- 1.4 [M] Self-generated revenue (\$\*)

#### ŚŔŻ. **Talent Retention**

- 1.5 [H] Client startups accepted (#)
- 1.6 [M] Graduate retention (#, %)

## 21 KPIs measured



### Value for **Client Startups**

#### G G **Competence Development**

- 2.1 [M] Services offered (#)
- 2.2 [M] Coaching & mentoring hours (#)
- Access to Funds Es
- 2.3 [H] Total investment attracted (\$\*)
- 2.4 [L] Average investment attracted (\$\*)
- 2.5 [L] Seed funding attraction (#, %)

#### Access to Network

- 2.6 [H] Partners (#)
- 2.7 [M] Events (#)



Program

#### Program Attractiveness

- 3.1 [H] In-state applications (#, #/spot)
- 3.2 [M] Out-of-state applications (#, #/spot)
- 3.3 [M] Sponsorship attraction (\$\*)

### **Post-Graduation Performance**

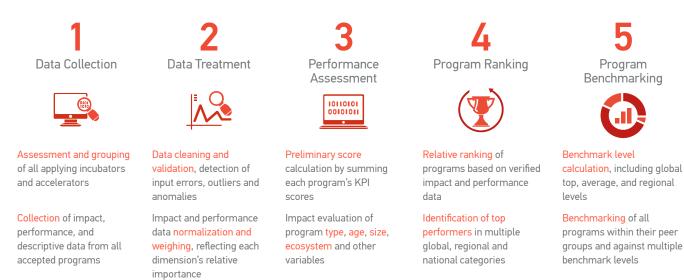
- 3.4 [M] 1-year survival rate (%)
- 3.5 [M] 5-year survival rate (%)
- 3.6 [M] High-growth enterprises (%)
- 3.7 [M] Qualified exits (#)

#### KPI Weight

• High [H] (6) • Medium [M] (12) • Low [L] (6)

\*All fiscal information is converted to and represented in 2021 US dollars

## METHODOLOGICAL PROCEDURE







After steps 2 and 3: Automatic flagging of unusual or suspicious data: desk research; request for supporting documentation; input from research advisory board members, innovation ambassadors and other industry experts; qualitative interviews with randomly selected incubators and accelerators. After step 4: Qualitative interviews with all top-performing incubators and accelerators.





- 2.8 [L] Alumni engagement (#, %)

## SCORE CALCULATION

Each assessed program receives a *Program Impact and Performance Score* (PIPS) based on its achievements relative to the sample. First, the KPI scores are multiplied by their respective weights. The average of the weighted KPI scores in each subcategory represents the subcategory score. Second, the average of the respective weighted subcategory scores generates the category scores. Finally, the average of the three category scores equals the PIPS.

The programs with the **highest PIPS** relative to their global, regional or socio-economic peers, are the the ones that are being recognised as top performing programs within their respective categories.

| 21 KPIS (DIMENSIONS)                                                          | PERIOD | UNIT          | WEIGHT             | 7 SUBCATEGORIES               | 3 CATEGORIES                               | 1 PIPS                                      |
|-------------------------------------------------------------------------------|--------|---------------|--------------------|-------------------------------|--------------------------------------------|---------------------------------------------|
| 1. Jobs created & sustained (Workforce)                                       | 1 yr   | #             | 6.7%               |                               |                                            |                                             |
| 2. Sales revenue (Economic Output)                                            | 1 yr   | \$            | 6.7%               | 1. Economy<br>Enhancement     | 1. Value for<br>Ecosystem                  |                                             |
| 3. Graduates (Economic Development)                                           | 5 yrs  | #             | 4.4%               | (22.2%)                       |                                            |                                             |
| 4. Self-generated revenue (Sustainability)                                    | 1 yr   | \$            | 4.4%               |                               |                                            |                                             |
| <ol> <li>Client startups accepted (Human capital -<br/>short term)</li> </ol> | 1 yr   | #             | 6.7%               | 2. Talent Retention           | (33.3%)                                    |                                             |
| 6. Graduate retention (Human capital - long term)                             | 5 yrs  | #, %          | 4.4%               | (11.1%)                       |                                            |                                             |
| 7. Services offered (Support)                                                 | 1 yr   | #             | 4.4%               | 3. Competence                 |                                            |                                             |
| 8. Coaching and mentoring hours (Guidance)                                    | 1 yr   | #             | 4.4%               | Development (8.9%)            |                                            | 100%                                        |
| 9. Total investment attracted (Funding - total)                               | 5 yrs  | \$            | 6.7%               |                               | 2. Value for<br>Client Startups<br>(33.3%) | core (                                      |
| 10. Average investment attracted (Funding - average)                          | 5 yrs  | \$            | 2.2%               | 4. Access to Funds<br>(11.1%) |                                            | Program Impact and Performance Score (100%) |
| <ol> <li>Seed funding attraction (Funding -<br/>probability)</li> </ol>       | 1 yr   | #, %          | 2.2%               |                               |                                            |                                             |
| 12. Partners (Business development)                                           | 1 yr   | #             | 6.7%               |                               |                                            |                                             |
| 13. Events (Stakeholder engagement)                                           | 1 yr   | #             | 4.4%               | 5. Access to Network (13.3%)  |                                            |                                             |
| 14. Alumni engagement (Peer support)                                          | 1 yr   | #, %          | <mark>2.2</mark> % |                               |                                            | ram                                         |
| 15. In-state applications (Reputation - local/ regional)                      | 1 yr   | #, #/<br>spot | 6.7%               | 6. Program                    |                                            | Prog                                        |
| 16. Out-of-state applications (Reputation - national/global)                  | 1 yr   | #, #/<br>spot | 4.4%               | Attractiveness<br>(15.5%)     |                                            |                                             |
| 17. Sponsorship attraction (Brand)                                            | 1 yr   | \$            | 4.4%               |                               | 3. Value for                               |                                             |
| 18. 1-year survival rate (Success - potential)                                | 10 yrs | %             | 4.4%               |                               | Program                                    |                                             |
| 19. 5-year survival rate (Success - promise)                                  | 10 yrs | %             | 4.4%               | 7. Post-Graduation            | (33.3%)                                    |                                             |
| 20. High growth enterprises (Success - evidence)                              | 10 yrs | %             | 4.4%               | performance<br>(17.8%)        |                                            |                                             |
| 21. Qualified exits (Success - proof)                                         | 10 yrs | #             | 4.4%               |                               |                                            |                                             |

### SCORING FRAMEWORK FOR THE WORLD BENCHMARK STUDY 2021 - 2022



# **RANKING AND RECOGNITION OVERVIEW**

Dependent on the available sample size and composition, the ranking categories are chosen based on two dimensions:

### 1. PROGRAM TYPE



Incubator









Of the 1895 incubators and accelerators that were initially assessed, 109 programs were retained for the benchmarking process which resulted in four world ranking groups. Due to the comparatively small number of corporate incubators and accelerators in the sample, and this study's comparatively smaller number of public and private programs, corporate incubators and accelerators and private incubators and accelerators are ranked together, forming part of broader public/private incubator and public/private accelerator ranking groups. Special recognition is also given to a number of incubators and accelerators that excelled in six regional subsamples.

### RANKING GROUPS

WORLD TOP PROGRAM - A business incubator or accelerator that achieves outstanding impact and performance relative to its global peers. The program outperforms its global peers with regard to the value it provides to its innovation ecosystem and its client startups, as well as the attractiveness of the program itself.



SAMPLE = 109 PROGRAMS

### **RECOGNITION GROUPS**

TOP CHALLENGER - A business incubator or accelerator that stands out due to its impressive overall impact and performance achievements relative to its respective regional peers.





# RANKINGS

### WORLD TOP UNIVERSITY BUSINESS INCUBATORS

Business incubators that **derive their business objectives primarily from one or more universities**, which achieve outstanding impact and performance relative to their global peers. These programs outperform their global peers with regard to the value they provide to their innovation ecosystems and client startups, as well as the attractiveness of the programs themselves.

In contrast to previous years' rankings, the ranked university business incubators are listed alphabetically instead of in number order. The number one program appears in a gold row, with trophy graphic.

# WORLD TOP 5 UNIVERSITY BUSINESS INCUBATORS

|                              |                 | PROGRAM                                                 | PARTNER UNIVERSITIES                       |   | COUNTRY              |
|------------------------------|-----------------|---------------------------------------------------------|--------------------------------------------|---|----------------------|
| $\langle \mathbf{Y} \rangle$ | писениен        | İTÜ Çekirdek                                            | Istanbul Technical University              | C | Türkiye              |
|                              |                 | McGill Dobson Centre for Entrepreneurship               | McGill University                          | * | Canada               |
|                              | P prendho       | prendho                                                 | Universidad Técnica Particular de Loja     | ٢ | Ecuador              |
|                              | UNITEC          | Red Nacional de Incubadoras de Empresas<br>de la UNITEC | Universidad Tecnológica de México (UNITEC) | ۲ | Mexico               |
|                              | HIGT THREE SAFE | University of Toronto Entrepreneurship                  | University of Toronto                      | • | Canada               |
|                              |                 |                                                         |                                            |   | *Listed alphabetical |

## WORLD TOP 10 UNIVERSITY BUSINESS INCUBATORS

|      |                          | PROGRAM                                                         | PARTNER UNIVERSITIES                                                                                                                 |   | COUNTRY     |
|------|--------------------------|-----------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------|---|-------------|
| Ę    | ECH                      | Centech                                                         | École de technologie supérieure                                                                                                      | ۲ | Canada      |
| Inci | ubaUdeC                  | Incuba UdeC                                                     | Universidad de Concepción                                                                                                            |   | Chile       |
| S    | IPN                      | IPN Incubadora                                                  | Universidade de Coimbra, Instituto Politécnico de Coimbra                                                                            | 0 | Portugal    |
|      | исениаек                 | İTÜ Çekirdek                                                    | Istanbul Technical University                                                                                                        | • | Türkiye     |
| ₩ M: | cGill Interim            | McGill Dobson Centre for Entrepreneurship                       | McGill University                                                                                                                    | ۲ | Canada      |
| P    | prendho<br>umu           | prendho                                                         | Universidad Técnica Particular de Loja                                                                                               | ð | Ecuador     |
| ואט  | ITEC   =====             | Red Nacional de Incubadoras de Empresas<br>de la UNITEC         | Universidad Tecnológica de México (UNITEC)                                                                                           | ۲ | Mexico      |
|      | PREMEUR<br>Salp          | University of Toronto Entrepreneurship                          | University of Toronto                                                                                                                | ۲ | Canada      |
| uitr | recht <mark>inc</mark> - | Utrechtlnc                                                      | Utrecht University, University Medical Center Utrecht, University of<br>Applied Sciences Utrecht, HKU University of the Arts Utrecht |   | Netherlands |
|      |                          | YTU Yıldız Technopark Entrepreneurship<br>and Incubation Center | Yıldız Technical University                                                                                                          | C | Türkiye     |

\*Listed alphabetically







### WORLD TOP PUBLIC/PRIVATE BUSINESS INCUBATORS

Public business incubators that derive their business objectives primarily from one or more public entities (and/or non-governmental organizations and/or foundations), and Private business incubators that develop their business objectives largely independently, which achieve outstanding impact and performance relative to their global peers. These programs outperform their global peers with regard to the value they provide to their innovation ecosystems and client startups, as well as the attractiveness of the programs themselves.



The ranked public/private business incubators are listed alphabetically. The number one program appears in a gold row, with trophy graphic.

## WORLD TOP 5 PUBLIC/PRIVATE BUSINESS INCUBATORS



\*Listed alphabetically



• Home countries of programs represented in the two World Top Business Incubator categories



### WORLD TOP UNIVERSITY BUSINESS ACCELERATORS

Business accelerators that **derive their business objectives primarily from one or more universities**, which achieve outstanding impact and performance relative to their global peers. These programs outperform their global peers with regard to the value they provide to their innovation ecosystems and client startups, as well as the attractiveness of the programs themselves.





## IN WORLD TOP 3 UNIVERSITY BUSINESS ACCELERATORS

|                     |                    | PROGRAM                                                     | PARTNER UNIVERSITIES                                                                                                                                                                       |   | COUNTRY               |
|---------------------|--------------------|-------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|-----------------------|
|                     | A?<br>Estig Center | Aalto Startup Center Business Generator                     | Aalto University                                                                                                                                                                           | € | Finland               |
| <b>(</b> Y <b>)</b> | ່ເຫາຍc             | imec                                                        | Ghent University, University of Antwerp, Vrije Universiteit Brussel,<br>KU Leuven, UHasselt, Twente University, Radboud University,<br>Wageningen University & Research, Leiden University | 0 | Belgium               |
|                     | UVM                | Red de Incubadoras de la Universidad del<br>Valle de México | Universidad del Valle de México (UVM University, UVM College)                                                                                                                              | ۲ | Mexico                |
|                     |                    |                                                             |                                                                                                                                                                                            |   | *Listed alphabeticall |

### WORLD TOP PUBLIC/PRIVATE BUSINESS ACCELERATORS

Business accelerators that **derive their business objectives primarily from one or more public entities** (and/or non-governmental organizations and/or foundations), which achieve outstanding impact and performance relative to their global peers. These programs outperform their global peers with regard to the value they provide to their innovation ecosystems and client startups, as well as the attractiveness of the programs themselves.



The ranked public/private business incubators are listed alphabetically. The number one program appears in a gold row, with trophy graphic.

## **WORLD TOP 5 PUBLIC/PRIVATE BUSINESS ACCELERATORS**

|                     |                                                     | PROGRAM                                     | COUNTRY              |
|---------------------|-----------------------------------------------------|---------------------------------------------|----------------------|
|                     | Contractor                                          | Accelerator Centre                          | Canada               |
|                     | oo<br>mentorDay                                     | Aceleradora mentorDay                       | Spain                |
| <b>(</b> Y <b>)</b> | et.<br>Health                                       | EIT Health Accelerator                      | Europe               |
|                     | StartUp                                             | NAStartUp                                   | Italy                |
|                     | YEDI<br>Vok Estraponounija<br>Develaponet institute | York Entrepreneurship Development Institute | Canada               |
|                     |                                                     |                                             | *Listed alphabetical |







• Home countries of programs represented in the two World Top Business Accelerator categories



# RECOGNITIONS

### TOP CHALLENGERS

Incubation or acceleration programs that stand out due to their impressive overall impact and performance achievements relative to their respective regional peers.

**Note:** Only the partner universities of university business incubators and accelerators are listed. *In alphabetical order:* 

### **TOP CHALLENGERS - AFRICA**

|   | PROGRAM           | PARTNER UNIVERSITIES | COUNTRY |
|---|-------------------|----------------------|---------|
| 2 | TechBridge Invest | -                    | Kenya   |



## **TOP CHALLENGERS - ASIA-PACIFIC**

|                                      | PROGRAM                                                                     | PARTNER UNIVERSITIES            | COUNTRY     |
|--------------------------------------|-----------------------------------------------------------------------------|---------------------------------|-------------|
| 测i                                   | Beijing Zhongguancun International<br>Incubator Co., Ltd.                   | -                               | China China |
| CONCED                               | Chaudhry Muhammad Akram Center for<br>Entrepreneurship Development (CMACED) | The Superior University, Lahore | Pakistan    |
| P                                    | IBT Universitas Tanjunpura                                                  | Tanjungpura University          | Indonesia   |
| Combinator<br>Particular to detained | PCombinator                                                                 | -                               | India       |
| *                                    | Yy Ventures                                                                 | -                               | Bangladesh  |



### **TOP CHALLENGERS - EUROPE**

|             | PROGRAM                                                      | PARTNER UNIVERSITIES                                         | COUNTRY     |
|-------------|--------------------------------------------------------------|--------------------------------------------------------------|-------------|
|             | Chalmers Ventures                                            | Chalmers University of Technology                            | Sweden      |
| GU Ventures | GU Ventures                                                  | University of Gothenburg                                     | Sweden      |
|             | I3P – Incubatore Imprese Innovative<br>Politecnico di Torino | -                                                            | Italy       |
|             | SpinLab – The HHL Accelerator                                | -                                                            | Germany     |
| YES!DELFT   | YES!Delft                                                    | Delft University of Technology, Erasmus University Rotterdam | Netherlands |





### **TOP CHALLENGERS - LATIN AMERICA**

|             | PROGRAM                                | PARTNER UNIVERSITIES                          | COUNTRY  |
|-------------|----------------------------------------|-----------------------------------------------|----------|
| ()) consets | Incubadora de Negocios Chrysalis PUCV  | Pontificia Universidad Católica de Valparaíso | Chile    |
|             | MacondoLab                             | Universidad Simon Bolivar                     | Colombia |
| SUPERA      | SUPERA Parque de Inovação e Tecnologia | Universidade de São Paulo                     | Brazil   |



### **TOP CHALLENGERS - MIDDLE EAST & NORTH AFRICA**

|                | PROGRAM         | PARTNER UNIVERSITIES                                       | COUNTRY |
|----------------|-----------------|------------------------------------------------------------|---------|
| AUC VENTURE LA | AUC Venture Lab | The American University in Cairo (AUC), School of Business | Egypt   |



## **TOP CHALLENGERS - NORTH AMERICA**

|                      | PROGRAM             | PARTNER UNIVERSITIES                | COUNTRY       |
|----------------------|---------------------|-------------------------------------|---------------|
| (                    | Bridge for Billions | -                                   | United States |
| Embarc<br>Collective | Embarc Collective   | -                                   | United States |
| <b>O'</b><br>genesis | Genesis             | Memorial University of Newfoundland | Canada        |



# **ESG RECOGNITIONS**

In previous years, we have chosen to recognise business incubators or accelerators that stand out from their peers due to impressive overall achievements relative to their young age or in regard to a particularly relevant socio-economic impact metric. This study will be no different, however, these metrics have been formalised under the banner of Environmental, Social and Governance (ESG) criteria. The ESG framework methodology mirrors that of the main benchmark, as can be seen in the below graphic.



A detailed assessment of the incubation and acceleration landscape, when it comes to ESG, can be found in the <u>World Benchmark Report 2021-2022</u>.

# ESG ENGAGEMENT FRAMEWORK



ESG for Ecosystem

- 1.1 ESG network affiliation
- 1.2 ESG framework adoption
- 1.3 Environmental impact stats
- 1.4 DEI stats
- 1.5 Community impact
- 1.6 Stakeholder engagement

### 18 KPIs measured

- ESG for Client Startups
- 2.1 ESG in admissions
- 2.2 ESG in funding
- 2.3 ESG training
- 2.4 Ongoing ESG requirements
- 2.5 Environmental impact monitoring
- 2.6 DEl monitoring



- 3.1 ESG in goals
- 3.2 ESG systematically assessed
- 3.3 ESG strategy
- 3.4 External auditing
- 3.5 DEI strategy
- 3.6 Climate strategy

#### ESG Components

Environmental Social

General 
 Governance

\*All fiscal information is converted to and represented in 2021 US dollars

### WHAT IS ESG?

**ESG** is a framework designed to be integrated into an organization's strategy to create value by expanding its objects to include the identification, assessment, and management of sustainability-related risks and opportunities with respect to all stakeholders and the environment.

• Environmental focus may include climate change, emissions, biodiversity, deforestation, pollution, energy efficiency, and water conservation.

• Social focus supports gender diversity, equity, and inclusion.

• Governance focuses on cybersecurity, management structure, compensation, bribery and corruption.



### **ESG RISING STARS**

The ESG Rising Stars among the world's business incubators and accelerators in the Study are setting the bar for future research of ESG initiatives in our industry. These organizations are being recognized for their excellent implementation of ESG strategies impacting multiple facets of the innovation ecosystem surrounding them. UBI Global is recognizing these shining examples of excellence and looking forward to continuing to study the growth of ESG.





\*Listed alphabetically

RISING STAD



• Home countries of programs represented in the ESG Rising Stars category



# Creating a Culture of Service Excellence: How to be a Cut Above the Rest



## By Abdullah Snobar, Executive Director of the DMZ and CEO of DMZ Ventures

It's by no means a secret that the startup ecosystem globally has seen an influx of accelerator and incubator programs in the last decade.

And for good reason. Around the world, more people are looking at entrepreneurship as a solid career path and are hungry to build businesses from the ground up. While the ecosystem is experiencing economic uncertainty, there really has never been a better time to build a startup.

As a result, the incubator and accelerator ecosystem has become highly competitive, making it crucial for startup support organizations to differentiate their service offerings.

Healthy competition in our space is always a good thing and pushes the incubator and accelerator ecosystem to level up. Think about it. Why should a founder, who has put their entire livelihood on the line, place their trust in your organization over another to support them as they grow and scale their business?

Our team at the DMZ strives to set a high standard of service excellence for the founders we serve. We want to be seen as a best-in-class business incubator, as I say, the "Ritz Carlton" of incubators.



Our program model supports startups at various stages of the entrepreneurial journey — from business ideation, product development, and sales growth for scale-ready companies. Through this model, we've built a strong startup pipeline that feeds into our flagship Incubator program, which has worked to our benefit in finding and retaining top-tier startup talent.

Most importantly, our priority is to create a culture that lives and breathes service excellence. We pay attention to detail to ensure every aspect of our founders' needs are met by embracing a spirit to serve.

Channeling a mindset of service excellence across teams and functions has moulded the DMZ into what it's known for today and has paved the way for us to become the incubator of choice for Canadian startups and startups worldwide.

That doesn't mean our services haven't gone through several iterations over the 13 years we've been around – many new learnings have been implemented along the way.

## Here are our key pillars for creating a service-first incubator:

### Always go above and beyond.

In a time when mediocrity has become the norm, going above and beyond for a startup can make a world of difference.

Our job as incubators and accelerators extends well beyond basic programming for startup founders. This is only one small portion of the support founders require to succeed. As nodes of the incubator and startup ecosystem, we need to utilize our status and network to make vital connections, call in favours to partners where it makes sense and be a voice for startups to government officials and policymakers. While startups may only be a part of your active programming for a set amount of time, your alumni network must be well-supported after graduation.

The perfect quasi-spokesperson, your alumni founders are some of your most valuable champions as an organization. They have experienced first-hand the benefits of your programming and can encourage startups in their networks to join.

Going above and beyond with every founder you support creates a ripple of word-of-mouth recommendations for prospective startups who are far more likely to be enticed by a fellow founder than a startup recruiter.

#### Never stop refining your programming.

Understanding your founder's needs, and the needs of the startup ecosystem at large, is critical to the success and longevity of your incubator or accelerator.

Founder feedback is one of the greatest tools you can leverage to ensure your programming remains current and strategic, and we are constantly responding to market demands to serve our founders better.

The DMZ's former Accelerator program, which was initially established due to market demands for growth support for later-stage startups, was one of our most successful programs at the DMZ. However, by the time it was operating in full swing, there was an influx of accelerator programs in the market.

While the program did great, we knew the ecosystem lacked programming for earlier staged founders. So, we pivoted — and there was pushback at first. The DMZ has always stayed true to its ethos by doing what's best for startup founders, even if it may be an unpopular choice.

Being impact-driven will pay dividends – strive to be a contributor rather than just a player, and startups will want to seek out your programming.





### Embrace a founder-first mindset.

A fundamental value at the DMZ — Founders First — means that everything we do at the DMZ has a founders-first mentality.

Founders are central to our business decisions, from the refreshments and coffee we serve and our programming content, to which corporate organizations we decide to partner with.

Operating under this philosophy starts with ingraining the founders-first mindset into each employee at the DMZ. Everyone from our senior leadership team to our interns are empowered to go the extra mile for our startups.

We've seen at the DMZ that success is 1% idea and 99% execution, so we want to find the founders who can truly deliver on the 99%. By backing founders above all else, the startups we support are led by individuals with grit, hunger and resilience. It can be hard to measure these types of characteristics, but from my time heading the DMZ, I have learned that you can teach skills but not character.

The incubator and accelerator community must remain in touch with the startup ecosystem's needs. Given we are in the business of supporting the world's boldest thinkers, it's our job to be proactive and give them the tools and resources to grow and scale in the ever-changing startup landscape.

If we all strive to live up to these standards, startups will forever see incubators and accelerators as a vital part of their startup journey.

# PUBLICATIONS



**ORDER NOW!** Get an in-depth look at the impact and performance of business incubators and accelerators around the world. The 2019-20 and 2021-22 World Benchmark Reports include insights, best practices, and comprehensive methodological overviews of the research behind the world's most extensive business incubator and accelerator benchmark study.

The data points and KPIs discussed and analyzed in these reports include:

- Yearly operational budget and expenditure breakdown
- 🖒 Number of employees
- 🖒 Number of client startups
- 🖒 Available funding from all sources
- 🖒 Amount of financial sponsorship attracted
- Number of events (co-)organized
- 🖒 Number of partners and sponsors
- 🖒 Investment attracted by client startups

The reports are available (*World Benchmark Report 2021-22* for pre-order) at http://ubi-global.com/store



# **ABOUT UBI GLOBAL**

### WE ENABLE INNOVATION THROUGH IMPACTFUL COLLABORATION WORLDWIDE

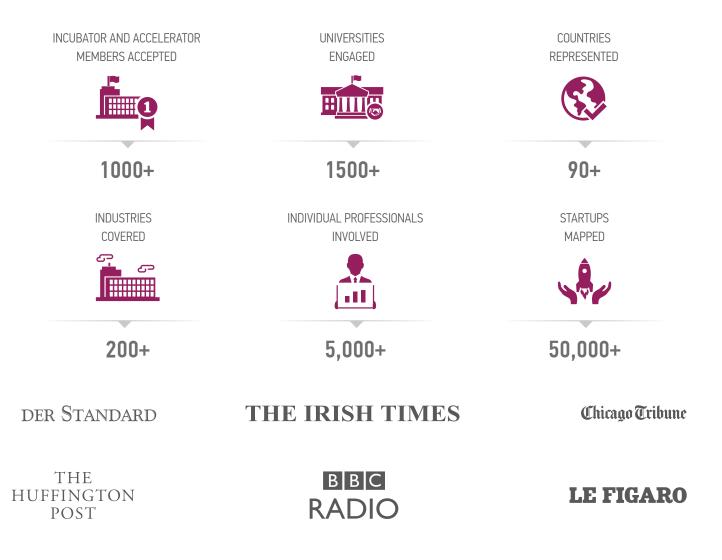
UBI Global is an innovation intelligence company and interactive learning community, founded in 2013 in Stockholm, Sweden to identify where innovation hubs were located worldwide and to learn and share what makes them successful.

The company conducts the World Benchmark Study biennially among business incubators and accelerators who submit their data, which ultimately assists organizations with assessment, and best practices, and provides global recognition of success. UBI Global engages its interactive learning community with international events, competitions, and awards, as well as a suite of education materials, original research, and more.

In 2022, UBI Global released an online portal of tools for business incubators and accelerators called Global Innovation Studios. The Benchmark Tool on the portal is an on-demand way for incubators and accelerators to understand their performance and impact in an interactive, on-demand way based on the WBS methodology.

To further its impact, UBI Global links corporations and governments to innovation hubs and their startups to uncover business opportunities for economic development. The vetted community consists of 1,000+ incubation organizations, with the majority linked to universities and other centers of excellence. These members represent 100,000+ startups and are located in 90 countries and counting.

For more information, please visit: http://ubi-global.com





# **DIRECTORY: FEATURED PROGRAMS**

Ranked and recognized businss incubation and acceleration programs in alphabetical order.

Note: Only the partner universities of university business incubators and accelerators are listed.

| PROGRAM                                                                     | PARTNER UNIVERSITIES                                                                                                                                                                          | COUNTRY          | RANKING                                          |
|-----------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|--------------------------------------------------|
| Aalto University Startup Center Business<br>Generator                       | Aalto University                                                                                                                                                                              | Finland          | World Top University Business<br>Accelerator     |
| Accelerator Centre                                                          | -                                                                                                                                                                                             | Canada           | World Top Public/Private Business<br>Accelerator |
| Aceleradora mentorDay                                                       | -                                                                                                                                                                                             | Spain            | World Top Public/Private Business<br>Accelerator |
| Arctic Business Incubator                                                   | -                                                                                                                                                                                             | Sweden           | ESG Rising Star                                  |
| AUC Venture Lab                                                             | The American University in Cairo (AUC), School of Business                                                                                                                                    | Egypt            | Top Challenger - Middle-East & North<br>Africa   |
| Beijing Zhongguancun International Incubator<br>Co., Ltd.                   | -                                                                                                                                                                                             | China            | Top Challenger - Asia-Pacific                    |
| Bilgiyi Ticarilestirme Merkezi (BTM)                                        | -                                                                                                                                                                                             | Türkiye          | World Top Public/Private Business<br>Incubator   |
| Bridge for Billions                                                         | -                                                                                                                                                                                             | United<br>States | Top Challenger - North America                   |
| Centech                                                                     | École de technologie supérieure                                                                                                                                                               | Canada           | World Top University Business<br>Incubator       |
| Chalmers Ventures                                                           | Chalmers University of Technology                                                                                                                                                             | Sweden           | Top Challenger - Europe                          |
| Chaudhry Muhammad Akram Center for<br>Entrepreneurship Development (CMACED) | The Superior University, Lahore                                                                                                                                                               | Pakistan         | Top Challenger - Asia-Pacific                    |
| Crescent Innovation Incubation Council (CIIC)                               | -                                                                                                                                                                                             | India            | ESG Rising Star                                  |
| EIT Health Accelerator                                                      | -                                                                                                                                                                                             | Europe           | World Top Public/Private Business<br>Accelerator |
| Embarc Collective                                                           | -                                                                                                                                                                                             | United<br>States | Top Challenger - North America                   |
| Genesis                                                                     | Memorial University of Newfoundland                                                                                                                                                           | Canada           | Top Challenger - North America                   |
| GU Ventures                                                                 | University of Gothenburg                                                                                                                                                                      | Sweden           | Top Challenger - Europe                          |
| 13P – Incubatore Imprese Innovative<br>Politecnico di Torino                | -                                                                                                                                                                                             | Italy            | Top Challenger - Europe                          |
| IBT Universitas Tanjunpura                                                  | Tanjungpura University                                                                                                                                                                        | Indonesia        | Top Challenger - Asia-Pacific                    |
| imec                                                                        | Ghent University, University of Antwerp, Vrije<br>Universiteit Brussel, KU Leuven, UHasselt, Twente<br>University, Radboud University, Wageningen<br>University & Research, Leiden University | Belgium          | World Top University Business<br>Accelerator     |
| Incubadora de Negocios Chrysalis PUCV                                       | Pontificia Universidad Católica de Valparaíso                                                                                                                                                 | Chile            | Top Challenger - Latin America                   |
| IncubaUdeC                                                                  | Universidad de Concepción                                                                                                                                                                     | Chile            | World Top University Business<br>Incubator       |
| IPN Incubadora                                                              | Universidade de Coimbra, Instituto Politécnico<br>de Coimbra                                                                                                                                  | Portugal         | World Top University Business<br>Incubator       |



| PROGRAM                                                                             | PARTNER UNIVERSITIES                                                                                                                       | COUNTRY     | RANKING                                          |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|-------------|--------------------------------------------------|
| ITU Çekirdek                                                                        | Istanbul Technical University                                                                                                              | Türkiye     | World Top University Business<br>Incubator       |
| Kerala Startup Mission                                                              | -                                                                                                                                          | India       | World Top Public/Private Business<br>Incubator   |
| MacondoLab                                                                          | Universidad Simon Bolivar                                                                                                                  | Colombia    | Top Challenger - Latin America                   |
| McGill Dobson Centre for Entrepreneurship                                           | McGill University                                                                                                                          | Canada      | World Top University Business<br>Incubator       |
| MIDITEC                                                                             | -                                                                                                                                          | Brazil      | World Top Public/Private Business<br>Incubator   |
| NAStartUp                                                                           | -                                                                                                                                          | Italy       | World Top Public/Private Business<br>Accelerator |
| NEXUS - Hub de Inovação do Parque Tecnológico<br>São José dos Campos                | -                                                                                                                                          | Brazil      | World Top Public/Private Business<br>Incubator   |
| PCombinator                                                                         | -                                                                                                                                          | India       | Top Challenger - Asia-Pacific                    |
| prendho                                                                             | Universidad Técnica Particular de Loja                                                                                                     | Ecuador     | World Top University Business<br>Incubator       |
| Red de Incubadoras de la Universidad del Valle de México                            | Universidad del Valle de México (UVM<br>University, UVM College)                                                                           | Mexico      | World Top University Business<br>Accelerator     |
| Red Nacional de Incubadoras de Empresas de la<br>UNITEC                             | Universidad Tecnológica de México<br>(UNITEC)                                                                                              | Mexico      | World Top University Business<br>Incubator       |
| RMIT Activator                                                                      | -                                                                                                                                          | Australia   | ESG Rising Star                                  |
| Shanghai Caohejing Hi-tech Park Innovation<br>Center                                | -                                                                                                                                          | China       | World Top Public/Private Business<br>Incubator   |
| SpinLab – The HHL Accelerator                                                       | -                                                                                                                                          | Germany     | Top Challenger - Europe                          |
| SUPERA Parque de Inovação e Tecnologia                                              | University of São Paulo                                                                                                                    | Brazil      | Top Challenger - Latin America                   |
| TechBridge Invest                                                                   | -                                                                                                                                          | Kenya       | Top Challenger - Africa                          |
| University of Toronto Entrepreneurship                                              | University of Toronto                                                                                                                      | Canada      | World Top University Business<br>Incubator       |
| Utrechtlnc                                                                          | Utrecht University, University Medical<br>Center Utrecht, University of Applied<br>Sciences Utrecht, HKU University of the<br>Arts Utrecht | Netherlands | World Top University Business<br>Incubator       |
| YES!Delft                                                                           | Delft University of Technology, Erasmus<br>University Rotterdam                                                                            | Netherlands | Top Challenger - Europe                          |
| York Entrepreneurship Development<br>Institute                                      | -                                                                                                                                          | Canada      | World Top Public/Private Business<br>Accelerator |
| YTU Yıldız Technopark Entrepreneurship and<br>Incubation Center (YTU Startup House) | Yıldız Technical University                                                                                                                | Türkiye     | World Top University Business<br>Incubator       |
| Yy Ventures                                                                         | -                                                                                                                                          | Bangladesh  | Top Challenger - Asia-Pacific                    |
|                                                                                     |                                                                                                                                            |             |                                                  |





# **WORLD RANKINGS REPORT 21/22**



# THE UBI GLOBAL WORLD RANKINGS OF BUSINESS INCUBATORS AND ACCELERATORS

2ND EDITION - MAY 2023

